

To :- All bookings to visit North Ledaig Caravan Park during 2020.

The Scottish Government announced on 24 June 2020 that caravan parks without 'shared facilities' were to be allowed to open on 3 July 2020 but still subject to the legislation and guidelines of both the UK Government and the Scottish Government, some still to be advised. Our toilet/shower blocks will not be open until further notice (see below) and the waste disposal and water taps have been removed from the classification of 'shared facilities' and we will therefore be opening on 3 July 2020.

However as many of our visitors and staff are classed by both Governments as 'vulnerable' we are fully aware that the transmission of the Covid-19 virus is still a serious concern and as we are expecting many visitors from all parts of the UK, we have carried out a Risk Assessment taking into account the legislation and guidelines of both Governments and produced an Action Plan so that we can carry out best practices to ensure the safety and wellbeing of all our visitors

How we plan to re-open the Park

Reception Office The reception office will be closed and new arrivals will be asked to contact the reception office by telephone - 01631710291 to register and use their debit card to pay for their stay, the office number will also be clearly displayed at the office and in the carpark. We are also required to record details of the names of the people in the party, their time and date of arrival, where they have come from, confirmation that they are not displaying any of the Covid-19 symptoms being high temperature, new persistent coughing and reduction or loss of taste or smell and that they have not been in contact with any person diagnosed with Covid-19 within the last 14 days. Departing visitors are also required to confirm that they do not have any Covid-19 symptoms and that they have not been in close contact with any person displaying symptoms or diagnosed with Covid-19. Any visitor who display any of the symptoms of Covid-19 whilst staying on the Park, along with any other persons in their household are required to stay in their caravan/motorhome and contact the office so that the necessary reporting procedures and further action can be put in place.

Toilet/shower blocks. Our open plan toilet /shower blocks are in constant use from dawn to the early hours of the morning and with the large numbers of visitors expected we do not believe that social distancing of the current 2 metres in Scotland or even the suggested 1 metre can be achieved and therefore we cannot guarantee the health and wellbeing of our visitors and have decided that the toilet/shower blocks, including the disabled room and laundry will remain closed until further notice.

Playpark The playpark will be closed as the current guidance is that children do not social distance.

Shop The shop will be closed for customer access but orders will be taken and goods collected and available at the shop door. A sanitising station will be available at the shop door.

Service Points. The service points' fresh water taps, waste water disposal drains and cleaning taps and the open air chemical toilet disposal points and cleaning taps will be open. We will be carrying out regular sanitising of the taps and disposable gloves will be available free of charge for visitors to use. Dustbins will be located at the entrance to the Park and visitors are requested to ensure that all waste is bagged before disposal and we will be carrying out regular sanitising of dustbin lids and handles. Electric hook-up points will be sanitised before new visitors arrive.

Signage. We are required by legislation to display various signs including :- Confirming that we have complied with the Government's guidance on managing the risk of Covid-19, Guidance on the legislation regarding Social Distancing and group meetings, Best Practice hand wash steps and Best Practice handrub steps.

Staff. All our staff have been self isolating at the Park since lockdown and will be social distancing and safety precautions will be put in place in our reception office to ensure that staff are working safely. All warden vehicles will be regularly sanitised and only one warden will travel in each vehicle. Sanitising

service points, grass cutting and site maintenance will be carried out within the guidelines of social distancing and visitors may be asked to move to allow this to take place.

Day Visitors. In accordance with the current legislation no day visitors will be allowed on the Park.

Visitors who don't comply. We are required to ensure that all visitors comply with the legislation and guidelines and any visitors who consistently fail to comply will be asked to leave the Park.

Your Responsibilities.

Your personal responsibilities. You are personally responsible for your own health and wellbeing and should do everything possible to avoid the risk of being infected with the Covid-19 virus. Please do not be complacent because you are visiting a rural area which has had few reported infections.

Hygiene Standards. You are required to conform to the highest standards of hygiene to reduce the chance of transmission of the Covid-19 virus, particularly when using the service points and hand washing before and after using the facilities form an essential part of our risk assessment.

Reasonable requests. All visitors are required to give information to the Park staff to ensure that the Park is complying with its legal requirements under the UK and Scottish Governments legislation, under which it has been allowed to open to visitors.

Social Distancing All visitors will be required to conform to the legislation regarding to 2 metre social distancing, not to have group meetings of more than two households with no more than six persons and then only in the open air and not to invite or allow day visitors to come to the Park. Parents are also required to ensure that their children also follow the social distance and group meeting guidelines.

What to bring with you. We recommend that in addition to all your normal touring equipment that you also bring your own hand sanitising gel, disinfectant, disposable gloves and face masks (which are a legal requirement if using public transport and may be required in other situations), as these items are in short supply and you might not be able to purchase these locally.

Our Action Plan is based on the legislation and guidelines from the UK Government and the Scottish Government and their respective Road Maps for easing lockdown as at 24 June 2020.

All parts of our Action Plan will be subject to constant review and revision in accordance with the legislation and guidelines published by the UK Government and Scottish Government and changes will be made and posted on our website :- northledaigcaravanpark.com when we are legally allowed to do so whilst ensuring that the health and welfare of our visitors and staff remains our highest priority and we are not prepared to 'take a chance' or 'hope' that visitors remain safe, in the full knowledge that if any of our visitors contracted Covid-19 virus the result would most certainly be serious illness and possibly death.

We want you to enjoy your holiday at this most wonderful part of Scotland and stay safe.

If you have made a booking with us but are unable to accept these terms and conditions, you may cancel your booking and obtain a full refund of your deposit, or transfer your booking to a later date in the season when circumstances may have changed or transfer your booking to 2021 when we hope that life will have returned to normality. Please contact the Booking Warden on 07340789436 or the office on 01631710291 if you require to make changes to your booking.

Stay alert and stay safe.

Peter & Katy Weir and All Staff at North Ledaig Caravan Park.

Current 25 June 2020.